

COLLECTIVE AGREEMENT

between

**CANADIAN UNION OF PUBLIC EMPLOYEES,
LOCAL 2771**

CUPE / *Canadian Union
of Public Employees*

- and -

LAKELAND LODGE and HOUSING FOUNDATION

Effective:
January 1, 2011 to December 31, 2013



Canadian Office & Professional Employees
Local #491

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COLLECTIVE AGREEMENT made this _____ day of _____, 200__.

BETWEEN:

LAKELAND LODGE and HOUSING FOUNDATION, a body corporate
incorporated under the laws of the Province of Alberta
(hereinafter referred to as "The Foundation")
OF THE FIRST PART

and

**CANADIAN UNION OF PUBLIC EMPLOYEES,
LOCAL 2771**
(hereinafter referred to as "The Union")
OF THE SECOND PART

The intent of the parties to this Agreement is to ensure the provision of good resident care at a reasonable cost, while at the same time recognizing and protecting the interests of the residents, the community, the employees, and the Employer. The purpose of this Agreement is to maintain harmonious and mutually beneficial relationships between the Employer and the employees of the Lodge; to set forth certain terms and conditions of employment relating to remuneration, hours of work, employee benefits, and general working conditions affecting employees covered by this Agreement, and to ensure the safety and occupational health of employees are provided for in accordance with the Occupational Health and Safety Act.

Now therefore, the parties hereto mutually agree as follows:

ARTICLE 1 - UNION RECOGNITION

- 1.1 The Employer recognizes that the Canadian Union of Public Employees, Local 2771 is the sole bargaining agent for the employees of the Lakeland Lodge and Housing Foundation, Cold Lake, Alberta, covered by the Union certification, save and except the Lodge Manager.
- 1.2 The Employer shall not unreasonably withhold approval for leave of absence for employees elected or appointed to represent the Union at conventions, workshops, institutes, seminars, negotiations, or for Union business. Such requests for leave of absence shall be without pay and shall be submitted in writing to the Lodge Manager seven (7) days prior to the date of the requested absence.
- 1.3 Union business shall not take place during an employee's working hours and/or on Lodge premises without special permission by the Employer.
- 1.4 The Union representative or any duly accredited officer of the Union may be permitted on the Employer's premises.
- 1.5 The shop steward may be permitted to participate in limited Union business during working hours within the Employer's premises.

ARTICLE 2 - MANAGEMENT RIGHTS

- 2.1 The Union recognizes that the Employer shall have the sole and exclusive right, except as otherwise limited by the provisions of this Agreement, to determine all matters pertaining to the management of its affairs. Except as limited by the Collective Agreement, the direction of employees is fixed exclusively in the Employer, and without restricting the generality of the foregoing, the Union acknowledges that it is the exclusive right of the Employer to maintain order, discipline and efficiency; to organize and reorganize the work of employees, and hire, appoint, discharge, promote, demote, classify, transfer within the Lodge, lay off, recall, suspend or otherwise discipline employees; make or alter, from time to time, rules and regulations to be observed by employees; determine and change the operation of the Employer, and determine and change the methods of carrying out the Employer's operations; set standards for performance of work, determine work to be performed by employees, and determine the time or times an employee is to work. Matters not covered by the provisions of this Collective Agreement will be dealt with at the sole discretion of the Employer.
- 2.2 The Employer agrees to exercise these rights in a fair and reasonable manner.

ARTICLE 3 - CONTRACTING OUT

- 3.1 There shall be no contracting out of the work of the bargaining unit.

ARTICLE 4 - RELATIONSHIP

- 4.1 It is agreed that while this Agreement is in force, there shall be no strikes, slowdowns, other stoppages of work, or picketing of the Employer's premises.
- 4.2 The Employer agrees there will be no lockouts of employees while this Agreement is in force.
- 4.3 This Collective Agreement shall continue in force and effect until a new Collective Agreement has been executed, or until the right to strike or lockout arises.

ARTICLE 5 - DEFINITIONS

5.1 Classification

The word "classification" when used in this Agreement shall mean a group of positions having sufficiently similar duties, responsibilities, authority, and required qualifications that a common descriptive title may be used.

- 5.2 "**Employer**" shall mean the Board of Directors of the Lakeland Lodge and Housing Foundation, or such persons as may from time to time be authorized to act on behalf of the Foundation.

5.3 (a) **Seniority**

"Seniority" is defined as length of continuous employment of an employee in the bargaining unit since the employee's last date of hire, and shall include service with the Employer prior to certification of recognition of the Union.

(i) **Temporary Employees**

A temporary employee who achieves a permanent part-time or full-time position will be entitled to utilize time spent in that position toward their probationary period, provided that time spent occurs within an eighteen (18) month period.

(ii) **Casual Employees**

A casual employee who achieves a regular position shall have their seniority credited back to their initial date of hire on a pro-rated basis as a casual employee.

5.4 A "**regular employee**" is defined as an employee who is regularly scheduled to work either full-time or part-time hours, and has completed his/her probationary period.

5.5 A "**full-time employee**" shall mean an employee who occupies a full-time position, who has completed the required probationary period, and who is scheduled to work a minimum of seventy (70) hours bi-weekly.

5.6 A "**part-time employee**" shall mean an employee who has completed the required probationary period, and who works regularly scheduled shifts of thirty (30) hours bi-weekly.

5.7 "**Casual employee**" shall mean an employee who is employed in a position other than a full-time or part-time position, is employed on a relief basis to cover an absent full-time or part-time employee who is on sick leave, leave of absence, or vacation. All hours worked in all classifications by a casual employee shall be counted when advancing through the wage grid.

(i) A casual employee who achieves a regular position shall have hours worked in that classification applied towards the probationary period, four hundred and fifty five (455) hours.

(ii) A casual employee shall be paid in the wage grid of the classification they are working in.

5.8 (a) A "**temporary employee**" is one who is hired for a period of up to six (6) months for the purpose of replacing a full-time or part-time employee.

(b) If a temporary employee is retained after completing at least three (3) months, the employee shall become a regular employee.

5.9 "**Probation**" means that a new full-time employee shall be required to serve a probationary period of three (3) calendar months or the equivalent number of days worked for part-time employees. Management has the right to one (1) extension of three (3) calendar months if deemed necessary. In the event the Employer intends to extend an employee's probation period, the Employer will complete a performance evaluation

prior to the end of the probation period and notify the union and the employee of the reasons for the extension. During the extended probationary period, the employee shall move to Step 1 on Appendix "I". The Union shall be notified of any extension of the probationary period on a confidential basis.

- 5.10 **Trial Term** - the words "Trial Term" when used in this Agreement shall mean a three (3) month period where an employee will have the opportunity to determine satisfaction with the new position. If the employee does not satisfactorily perform the duties of the position, the employer can reinstate the employee to her former position or an equivalent classification at the appropriate rate of pay. If an employee wishes to return to her former position prior to the completion of the three (3) month period, they shall be entitled to do so.
- 5.11 **Promotion** - the word "Promotion" when used in this Agreement shall mean the advancement of an employee to a position of a higher regular rate of pay above his/her present position.
- 5.12 **Regular Rate of Pay** - the words "Regular Rate of Pay" when used in this Agreement shall mean the hourly rate to an employee as set out in the Schedule of Wages.

ARTICLE 6 - NO DISCRIMINATION

- 6.1 The Employer and the Union agree that there shall be no discrimination, interference, restriction, or coercion exercised or practiced with respect to any employee by reason of age, race, creed, colour, national origin, political or religious affiliation, sex or marital status, nor by reason of his/her membership or activity in the Union.

ARTICLE 7 - LABOUR-MANAGEMENT BARGAINING RELATIONS

- 7.1 A Union bargaining committee shall be appointed and shall consist of not more than four (4) members of the Union of which no more than three (3) shall be employees of the Foundation. The Union will advise the Employer of the Union nominees to the committee.
- 7.2 The Union shall have the right at any time to have the assistance of representatives of the Canadian Union of Public Employees when dealing with or negotiating with the Employer.

ARTICLE 8 - DISCIPLINE, DISMISSAL and RESIGNATION

- 8.1 (a) All employees shall be required to give written notice at least two (2) weeks prior or as soon as possible when terminating employment if they wish to resign in good standing.
- (b) No employee shall be dismissed, suspended, or demoted without just cause.
- 8.2 Employees who resign their employment shall be paid on their last working day, provided they give at least two (2) weeks notice. An employee leaving without giving proper notice shall be paid within ten (10) days of the date of termination.

- 8.3 **Warning Notices and Notices of Discipline** - The Lodge Manager may give an employee a written warning notice or a notice of discipline, provided there is just cause. Copies of all warning notices or notices of discharge, suspension, or other discipline shall be provided to the Union.
- 8.4 Past warning notices or notices of discipline shall be deemed void after the employee has maintained a CLEAR RECORD for a period of twenty-four (24) months.
- 8.5 Employees absent for two (2) days without notifying the Lodge Manager shall be considered to have vacated their position unless a valid reason is provided.
- 8.6 Upon termination of employment, all sick leave credits shall be cancelled and no further payments to the employee shall be made.

ARTICLE 9 - UNION MEMBERSHIP

- 9.1 All employees shall, as a condition of employment, pay Union dues. The Lodge will remain an open shop.
- 9.2 The Foundation shall deduct from the employees covered by this Agreement, an amount equal to the monthly Union dues in a manner which is in keeping with the payroll system in effect in the Institution. Such deductions shall be forwarded to the Union not later than the 15th day of the month following, accompanied by a list of names with the amount deducted plus the wages earned by each employee.
- The Union shall advise the Employer, in writing, of any change in amount of dues to be deducted from the employees covered by this Agreement. Such notice shall be communicated to the Employer at least thirty (30) days prior to the effective date of the change.
- 9.3 It is agreed that a Union-Management Committee shall be established with meetings to be held three times (3x) per year. The Committee will include the Lodge Manager, a Board member, the Chief Administrative Officer, up to a maximum of three (3) employees and the Union's Staff Representative.
- 9.4 The Foundation Manager shall supply to each employee within the bargaining unit a copy of this Agreement within thirty (30) days of the signing of this Agreement. All new employees within the unit shall be supplied with a copy of this Agreement by the Foundation when they are hired.
- 9.5 All correspondence between the parties, except as otherwise set out in this Agreement, arising out of this Agreement or incidental thereto, shall pass to and from the CAO of the Lakeland Lodge and Housing Foundation and the Union.
- 9.6 The Union shall be notified of any promotions, demotions, hirings, layoffs, transfers, recalls, resignations or retirements of members in the bargaining unit.

ARTICLE 10 - WORKING CONDITIONS

- 10.1 **Hours of Work** - The regular hours of work for employees covered by this Agreement shall not exceed eight (8) hours per day up to a maximum of forty (40) hours per week. It is understood the operations of the Cold Lake Senior Citizens' Lodge require continuous operation Monday through Sunday.
- 10.2 An employee shall be permitted a rest period of fifteen (15) consecutive minutes in both the first half and the second half of a shift in an area designated by the Foundation. All employees shall be entitled to one-half ($\frac{1}{2}$) hour lunch break per day, without pay. Any employee who is required to remain available and in the facility during their meal period shall be paid for that meal period.
- 10.3 (a) An employee shall work no more than six (6) consecutive days without days off. Days off shall be consecutive and shall be planned in such a way as to equally distribute weekends off amongst the employees in the classification. Except for employees hired specifically for weekends, all regular employees shall have a minimum of every second weekend off. A weekend shall be defined as Saturday and Sunday.
- (b) The first shift of the day shall be that shift in which the majority of the hours fall between midnight and 0800 hours.
- 10.4 Shift schedules shall be posted not less than fourteen (14) calendar days in advance.
- 10.5 Mutually arranged shift changes between employees must have the prior approval of the Lodge Manager and will not involve the Employer in a premium pay situation. Before a change of shifts may take place, both employees must sign a Shift Exchange Request Form and obtain signed approval from the Lodge Manager.
- 10.6 The hours of work set forth herein are stated solely for the purposes of determining any premium pay which might accrue to an employee, and shall not be considered as a guarantee of any minimum, or a restriction on any number of hours which may be assigned.
- 10.7 The Employer agrees that part-time employees shall have their hours scheduled in each classification according to seniority, i.e., employee with most seniority to receive the most hours if the employee wants those hours.
- 10.8 An employee relieving in the Head Cook's position shall receive a premium of one dollar and ten cents (\$1.10) per hour in addition to their hourly rate.
- 10.9 Regular part-time employees who wish to be considered for available hours of work shall advise their Supervisor in writing as to the extent of their availability. Such hours of work shall be distributed as equally as possible, on a rotational basis, first to the regular employees in the department where the hours are available, and secondly to the available employees in the rest of the Lodge. In the event that an available employee cannot be found, a casual employee will be utilized. In no event will an employee already on shift be utilized on the available shift unless extreme circumstances warrant.
- 10.10 Shift schedules shall provide for no less than ten (10) hours between shifts.

ARTICLE 11 – SHIFT PREMIUM

- 11.1 A shift premium of one dollar and fifteen cents (\$1.15) per hour will be paid to an Employee where the majority of working hours fall between sixteen hundred (1600) hours and zero eight hundred (0800) hours.

ARTICLE 12 - MEDICATION

- 12.1 No employee of the bargaining unit of the Foundation shall dispense prescription or non-prescription medication to any resident.

(See attached Letter of Understanding #1)

ARTICLE 13 - WAGES

- 13.1 The regular rate of pay set out in Appendix I of this Agreement shall apply during the term of this Agreement.
- 13.2 The Foundation shall pay salaries and wages bi-weekly in accordance with Appendix I. Paydays shall be on Tuesdays, except when a holiday falls on a Monday or Tuesday, and for these exceptions, the payday shall be on a Wednesday.

On each pay day, each employee shall be provided with an itemized statement of his/her wages, overtime, and other supplemental pay deductions. The pay period for which the employee is being paid shall be ten (10) days after the expiry of the pay period. Any inaccuracies on pay cheques of \$50.00 or more shall be corrected and shall occur within five (5) working days.

- 13.3 **Overtime** - All hours worked in excess of eight (8) hours per day or forty (40) hours per week shall be at the rate of one and one-half (1½) times the employee's regular hourly rate of pay as per Article 13.1 above.
- 13.4 Where mutually agreed by the Employer and the employee, the employee may receive time off in lieu of overtime. Such time off shall be equivalent to the actual time worked adjusted by the applicable overtime rate and taken at a time mutually agreed by the Employer and employee.
- 13.5 When a regular employee works in a position with a lesser rate of pay than their current classification, the employee will be paid their regular rate of pay for all hours worked in the lower classification.
- 13.6 When a regular employee accepts additional hours in a position within another department, exclusive of the Head Cook position, to fill for staff shortages, the employee shall be paid their regular rate of pay plus an incentive pay of seventy-five cents (\$0.75) per hour worked in such position.

ARTICLE 14 - PAID HOLIDAYS

- 14.1 All regular employees in the bargaining unit, provided they meet the terms and conditions set out below, shall be entitled to the following paid holidays:

New Year's Day
Alberta Family Day
Good Friday
Victoria Day
Canada Day
Easter Monday

August Civic Holiday
Labour Day
Thanksgiving Day
Remembrance Day
Christmas Day
Boxing Day

14.2 All regular employees shall receive the recognized paid holidays for which they are eligible, providing

- (i) they are available for work in accordance with the regular hours preceding, during, and following the day designated for observance for a period of ten (10) working days;
- (ii) they are on vacation; or
- (iii) they are on sick leave for no more than thirty (30) calendar days prior to the paid holiday.

14.3 To be eligible for a paid holiday, an employee must have worked for the Foundation one (1) full calendar month immediately prior to the holiday.

14.4 The hourly rated pay for part-time employees in each classification shall be equivalent of the rate specified for permanent employees in the salaries Article.

14.5 Regular employees scheduled to work on a named holiday shall be paid one and one-half (1½) times their regular rate of pay for all hours worked on the holiday, plus equivalent time off with pay, or be compensated at two and one-half (2½) times their regular rate of pay for all hours worked on the holiday, if unable to schedule an alternate day off within thirty (30) days.

ARTICLE 15 - ANNUAL VACATION LEAVE

- 15.1 (a) The Employer shall post the vacation planner by October 1st of each year. Where an Employee submits the Employee's vacation preference by December 15th of that year, the Employer shall indicate approval or disapproval of that vacation request by December 31st of that year.
- (b) Where Employee's have submitted their requests within the time frame of October 1st to December 15th stipulated in Article 15.1 (a), vacation dates shall be allocated based on seniority. Requests for vacation which are submitted after December 15th shall be dealt with on a first come, first served basis.
- (c) The Employer shall provide an estimate of entitled vacation days by October 31st of each year upon written request.
- (d) The Employer shall provide to all employees a record of entitled vacation days by no later than February 28th of each year.
- (e) Employees may not accumulate more than one (1) year of vacation at a time. The rate of entitlement of vacation is earned on a monthly basis as follows:

- (i) Upon completion of one year - ten (10) working days with pay;
 - (ii) Upon completion of second to fourth year - fifteen (15) working days with pay;
 - (iii) Upon completion of fifth to thirteenth year - twenty (20) working days with pay;
 - (iv) Upon completion of fourteenth to eighteenth year - twenty-five (25) working days with pay;
 - (v) Upon completion of nineteen years or more - thirty (30) working days with pay.
- 15.2 (a) Part-time employees shall be entitled to the above on a pro-rated basis of Employer paid hours.
- (b) Casual employees shall be entitled to vacation pay as follows:
- (i) First to fifth year of working casual - four percent (4%);
 - (ii) Sixth to tenth year of working casual - five percent (5%);
 - (iii) Eleventh year or more of working casual - six percent (6%).
- 15.3 No more than one employee from each department shall be away at the same time.
- 15.4 Employees may, with the approval of the Lodge Manager, split their vacations, provided only one holiday period may be taken during the period of June 1st to September 30th.
- 15.5 Vacation pay shall be paid no later than the last banking day preceding the employee's annual vacation, but shall not conflict with the provision of other related clauses in this section.
- 15.6 Leaves of absence in excess of ten (10) days without pay shall delay the anniversary date for holidays by the equivalent length of time of the leave in any one incident.
- 15.7 Vacation shall be calculated based on anniversary date.
- 15.8 Upon termination of employment, an employee shall be paid all unused vacation time.

ARTICLE 16 - SICK LEAVE

- 16.1 Full-time employees shall be entitled to accumulate sick leave to a maximum of one hundred and twenty (120) days at one and one-half (1½) days per month of sick leave with pay, or one-half (½) day in the case of an employee who has worked a partial month, but not less than ten (10) working days in that month. Part-time employees shall accumulate sick leave at a rate of one (1) day per month. A period of less than ten (10) working days in any month shall not entitle an employee to sick leave.
- 16.2 Once an employee has completed his/her probationary period, sick leave credits shall be back-dated to his/her date of hire.
- 16.3 Casual employees shall not be entitled to sick leave.
- 16.4 Sick leave credits shall not be used in advance of being earned.

- 16.5 A doctor's certificate may be required where:
- (i) Absences exceed three (3) consecutive days;
 - (ii) For any sick leave after a cumulative total of six (6) days per year.
- 16.6 An employee reporting sick must do so to the Lodge Manager before the employee's scheduled duties. Failing to do so, the employee will be considered absent and not eligible for sick pay.
- 16.7 An employee receiving Workers' Compensation benefits is not eligible for sick leave pay, and no deductions shall be made from accumulated sick leave credits.
- 16.8 Upon request, the Employer shall advise each employee, in writing, of the amount of sick leave entitlement accrued to his/her credit.
- 16.9 When an employee is required to travel outside the city of Cold Lake for the purposes of medical referral and/or treatment for themselves or for the employee's child, spouse, or parent, and is unable to schedule travel outside his/her scheduled hours of work, he/she shall have the right to utilize up to four (4) days of sick leave credits in each calendar year.
- 16.10 Upon termination of employment, all sick leave credits shall be cancelled and no further payments to the employee shall be made.

ARTICLE 17 - MATERNITY/PATERNITY LEAVE

- 17.1 Maternity/paternity leave shall be granted by the Foundation on the following basis:
- 17.2 Maternity/paternity leave shall be granted by the Foundation to a permanent employee who has completed not less than nine (9) months of continuous service upon application to his/her Supervisor.
- 17.3 Maternity/paternity leave shall be without salary or the accumulation of sick leave credits, but the employee on such leave will not lose seniority.
- 17.4 Maternity/paternity leave shall be applied for in writing not less than two (2) months prior to the estimated date of delivery, and such leave will commence two (2) weeks prior, or earlier if a satisfactory medical certificate is produced, to the estimated date of delivery.
- An employee may utilize sick leave credits prior to the commencement of maternity/paternity leave and/or during a period of time where maternity/paternity benefits are unpaid.
- 17.5 Maternity/paternity leave shall be granted for a period of twelve (12) months if requested by the employee.
- 17.6 At the request of the employee, and upon production of a medical certificate regarding maternity complications, the maternity/paternity leave shall be extended up to a maximum of twenty-four (24) months for such leave.

17.7 An employee on maternity leave shall inform the lodge manager in writing of her intent to return to regular duties no less than thirty (30) days prior to the completion of her maternity leave.

17.8 **Adoption Leave**

Adoption leave shall be granted by the Foundation to a permanent employee who has completed not less than one (1) year of continuous service to the Employer. Such leave shall not exceed twelve (12) months. Such leave shall be without salary or the accumulation of sick leave credits; however, seniority will continue to accrue.

ARTICLE 18 - LEAVE OF ABSENCE

18.1 All requests for leave of absence without pay must be in writing and submitted to the Employer prior to the commencement of the requested leave.

18.2 An employee granted a leave of absence shall be guaranteed their present job or one of equal stature if they return no later than the agreed date of return.

18.3 **Bereavement Leave**

Employees shall be granted a maximum of three (3) regularly scheduled consecutive work days leave without loss of pay at the regular rate of pay for the purpose of making arrangements for, or attending, a funeral in event of the death of an employee's spouse (including common-law spouse), parent, child or ward, brother, sister, parent-in-law, brother-in-law, sister-in-law, son or daughter-in-law, grandparent, grandchild.

18.3.1 Two (2) extra days, for the total of five (5) days of paid bereavement leave, shall be paid in the event that the funeral is held outside a five hundred (500) kilometer radius of Cold Lake.

18.4 In the event of a death of a niece/nephew, aunt/uncle, the Employer shall grant up to one (1) day off with pay to attend the funeral services.

18.4.1 The Lodge Manager may approve bereavement leave, up to one (1) day to attend the funeral of a close friend.

18.5 Employees will be granted regular rates of pay for any time they may be required to serve on jury or witness duty less amount paid by the Court.

18.6 **Compassionate Care Leave**

Employees shall be granted an unpaid leave of six (6) weeks to care for a seriously ill family member. During the leave the Employee will continue to accumulate all benefits and seniority under this Collective Agreement. If the Employee chooses to make contributions for the period of the leave to the benefits plan, the Employer will pay the Employer's contributions for the same period. On return from leave, employees will be placed in their former position.

- 21.2 Employees shall be recalled in reverse order listed in Article 21.1, provided the employee is qualified to perform the work for which he/she is being recalled.
- 21.3 A laid-off regular employee who fails to report for work within five (5) working days after being notified in writing to do so shall be deemed to have resigned his/her employment with the employer. It shall be the responsibility of the regular employee to keep the employer informed of their current address. An employee who has been on layoff for a period of six (6) months without being recalled shall be considered terminated.

ARTICLE 22 - POSTING AND FILLING VACANCIES

- 22.1 Any vacancy in a position or a newly created permanent position within the jurisdiction of the Union which is required to be filled, must be posted immediately and shall remain posted on the staff bulletin board seven (7) days prior to the position being filled.
- 22.2 All job postings shall contain at least the following information: nature of the position, qualifications, required knowledge and education, skills, shift, wage or salary rate, and hours of work.
- 22.3 Where the conditions of the service indicate that the position is required to be filled immediately, a temporary appointment may be made for the duration of the posting procedure.
- 22.4 A current job description shall be provided to all new Employees.

ARTICLE 23 - GRIEVANCE PROCEDURE

- 23.1 Any difference concerning the interpretation, application, operation, or alleged violation of this Agreement, including any questions as to whether the difference is arbitrable, shall be settled without stoppage of work or refusal to perform work in accordance with the following procedure.
- 23.2 Grievances may be of two (2) types. An individual grievance which is a grievance initiated by and pertaining to a single employee. A policy grievance is one which affects more than one employee, brought by the Union.
- 23.3 **Steps of the Grievance Procedure**

Step 1

An individual employee who has a grievance shall, within five (5) days of the date he/she became aware, or reasonably become aware of the occurrence which led to the grievance, first discuss the matter with the Lodge Manager with a view to resolving the matter. If the resolve is not satisfactory to the employee, the grievance shall be advanced to Step 2, to the Lodge Manager in writing.

Step 2

If the decision of the Lodge Manager does not settle the grievance, the Union may, within ten (10) working days of the date the decision was received by the employee, appeal the decision in writing to the Lodge Manager, specifying all the details of the

grievance, including the nature of the grievance, the clause or clauses of this Agreement upon which the grievance is based, and the remedy requested. The Lodge Manager, or designate, shall respond in writing within ten (10) days of receipt of the written grievance.

Step 3

If the decision of the Lodge Manager does not resolve the grievance, the Union may appeal that decision in writing within ten (10) working days of the decision of Step 2, or upon receipt of the response of the Lodge Manager to the Chief Administrative Officer.

Step 4

If the Union is not satisfied with the response at Step 3, the Union may, within ten (10) days of receipt of the response from the Chief Administrative Officer, or their designate, advise the Board of the Union's intention to refer the grievance to arbitration.

23.4 A policy grievance may be initiated at Step 3 within ten (10) working days of the date of the incident which gave rise to the grievance, and shall include the nature of the grievance, the clause or clauses of this Agreement upon which the grievance is based, and the remedy requested.

23.5 Time limits in the grievance procedure may be extended by mutual agreement in writing between the Foundation and the Union.

23.6 When the aggrieved fails to process a grievance within the time limits or procedures specified in this Article, he shall be deemed to have abandoned his grievance.

23.7 Sole Arbitrator

The parties may mutually agree to the selection of a single arbitrator in lieu of an Arbitration Board.

23.8 Composition of Board of Arbitration or Appointment of Sole Arbitrator

When either party requests that a grievance be submitted to arbitration and the grievance is to be resolved by a three-member board or a sole arbitrator, the appointment, costs, and procedures shall be in accordance with the Labour Relations Code.

23.9 Decision of the Board

The decision of the majority shall be the decision of the Board. Where there is no majority decision, the decision of the Chairman shall be the decision of the Board. The decision of the Board of Arbitration or sole arbitrator shall be final and binding on all parties. The Board of Arbitration or the sole arbitrator shall not have the power to change, alter, or amend this Agreement or any of its provisions. However, the Board shall have the power to modify any penalties imposed on an employee.

ARTICLE 24 - CLASSIFICATIONS

24.1 Where the Foundation creates a new classification, or where the duties of an existing classification are altered so as to substantially change the nature of the work being performed, the Union shall be advised of the change. The parties shall meet and

endeavour to negotiate a rate of pay for the new or altered classification, and if the matter cannot be resolved, it may be submitted to an arbitration board in accordance with the grievance procedure for a final decision.

ARTICLE 25 - DURATION OF AGREEMENT

- 25.1 This Agreement shall be in effect from January 1, 2011 to December 31, 2013.
- 25.2 Either of the parties hereto wishing to revise this Agreement shall give notice to the other party of intent to do so not more than one hundred and twenty (120) days and not less than sixty (60) days prior to the expiry date of this Agreement.
- 25.3 If neither party submits notice as per Article 25.2, this Agreement shall continue from year to year thereafter, until notification of desire to amend or terminate is given as per Article 25.2.

APPENDIX I

HOURLY SALARY SCHEDULE

January 1, 2011 to December 31, 2011 - 3%

	Casual and Probationary	Completion of Probation	1st Year Anniversary
Classification	Start Rate	Step 1	Step 2
Head Cook (Certified)	18.64	19.81	20.95
Head Cook (Uncertified)	15.84	17.04	18.20
Cook (Certified)	15.12	16.28	17.47
Cook	14.39	15.58	16.76
Dietary Aide	13.42	14.62	15.82
Guardian	14.87	16.03	17.22
Activity Coordinator	13.42	14.62	15.82
Head Housekeeping	14.43	15.71	17.01
Housekeeping	13.42	14.62	15.82

January 1, 2010 to December 31, 2012 - 2%

	Casual and Probationary	Completion of Probation	1st Year Anniversary
Classification	Start Rate	Step 1	Step 2
Head Cook (Certified)	19.01	20.21	21.37
Head Cook (Uncertified)	16.16	17.38	18.56
Cook (Certified)	15.42	16.61	17.82
Cook	14.68	15.89	17.10
Dietary Aide	13.69	14.91	16.14
Guardian	15.17	16.35	17.56
Activity Coordinator	13.69	14.91	16.14
Head Housekeeping	14.72	16.02	17.35
Housekeeping	13.69	14.91	16.14

January 1, 2013 to December 31, 2013 - 3%

Classification	Casual and Probationary	Completion of Probation	1st Year Anniversary
	Start Rate	Step 1	Step 2
Head Cook (Certified)	19.58	20.82	22.01
Head Cook (Uncertified)	16.64	17.90	19.12
Cook (Certified)	15.88	17.11	18.35
Cook	15.12	16.38	17.60
Dietary Aide	14.10	15.36	16.62
Guardian	15.63	16.84	18.10
Activity Coordinator	14.10	15.36	16.62
Head Housekeeping	15.16	16.50	17.87
Housekeeping	14.10	15.36	16.62

Casuals will proceed to Step I inclusive of all classification hours worked after 455 hours and will move to Step II at the completion of 1365 hours.

APPENDIX II

LONG SERVICE PAY

Employee Long Service Awards

Objective:

Lakeland Lodge and Housing Foundation wishes to acknowledge the contribution of its employees.

GUIDELINES:

1. In order to qualify for this formal recognition employees must have:
 - at least 5 years of continuous full time or part time service with Lakeland Lodge and Housing Foundation.
2. Part time employees will be entitled to half of stipulated amounts.
3. All employees who meet the criteria will be recognized in the following manner:

	Full-Time	Part-Time
After five (5) years	\$100.00	\$ 50.00
After ten (10) years	\$200.00	\$100.00
After fifteen (15) years	\$300.00	\$150.00
After twenty (20) years	\$400.00	\$200.00
After twenty-five (25) years	\$500.00	\$250.00

4. The above awards will commence as of January 2007 and be awarded annually at a function of the Foundation's choice.

IN WITNESS WHEREOF the Employer and the Union have executed this Agreement this 24 day of Dec, 2010.

For the Union:

Alfred
Deirdre Cochran
Shirley Hays
Debra
Date: Jan 26/11

For the Employer:

[Signature]
[Signature]
Jeanne Gorgyns
Connie Ferguson

LETTER OF UNDERSTANDING #1

between

The Board of Lakeland Lodge and Housing Foundation

-and-

Canadian Union of Public Employees, Local 2771

Re: Medication

The parties agree to renegotiate Article 12 – Medication should funding become available to provide enhanced services to Lodge Residents.

For the Union:

Lucy Cochran

Lianne Howe

Shirley

Shirley

Date: Jan 26/11

For the Employer:

[Signature]

[Signature]

Lianne Howe

Connie Ferguson

LETTER OF UNDERSTANDING #2

between

The Board of Lakeland Lodge and Housing Foundation

and

Canadian Union of Public Employees, Local 2771

Re: NHRIPP

The parties agree to investigate the feasibility of implementing the Nursing Homes and Related Industries Pension Plan for the employees of Lakeland Lodge and Housing Foundation.

For the Union:

For the Employer:

Lucy Cochran

Lianne Howe

[Signature]

[Signature]

Date: Jan 26/11

[Signature]

Leanne Jorgens

Connie Huguenon

LETTER OF UNDERSTANDING #3

between

The Board of Lakeland Lodge and Housing Foundation

and

Canadian Union of Public Employees, Local 2771

Re: Grandfathering Current Casual Employees

The parties agree to Grandfather the following employees:

Elizabeth Yurchuk, Lucy Cochrane, Heather Gibbons, Nadia Milord, Brittney Anderson and Lydia Politylo.

Under Article 5 (c) of the January 1, 2009 to December 31, 2010 Collective Agreement as follows:

5.3 (ii) Casual Employees

A casual employee who achieves a regular position shall have their seniority credited back to their initial date of hire as a casual employee.

For the Union:

For the Employer:

Lucy Cochrane

Lianne Howe

Elizabeth Yurchuk

Heather Gibbons

Brittney Anderson

Date: Jan 26/11

[Signature]

[Signature]

Lianne Jorgensen

Cornie Ferguson

LETTER OF UNDERSTANDING #4

between

The Board of Lakeland Lodge and Housing Foundation

and

Canadian Union of Public Employees, Local 2771

Re: Grandfathering Current Casual Employees as per Current Rate of Pay

The parties agree to Grandfather the following employees at their current rate of pay on the wage grid as Casual Employees and to move through the grid as defined in Appendix I:

Elizabeth Yurchuk: Guardian – Step 2

Heather Gibbons – Guardian – Step 2

Lucy Cochrane: Guardian – Step 2

For the Union:

For the Employer:

Lucy Cochrane

Lianne Howe

E. Yurchuk

Oliver B

Date: Jan 26/11

[Signature]

[Signature]

Lianne Howe

Connie Ferguson

LETTER OF UNDERSTANDING #5

between

The Board of Lakeland Lodge and Housing Foundation

and

Canadian Union of Public Employees, Local 2771

Re: Activity Coordinator

The parties agree that the position of Activity Coordinator is a bargaining unit position.

Due to the extra duties and potential for conflict of interest as Executive Assistant Kathy Legare has taken on, the Union will agree on a without prejudice and without precedent basis to exclude Kathy Legare from the bargaining unit for the remainder of her employment with Cold Lake Lodge.

When her employment ceases due to retirement or termination, the position of Activity Coordinator shall revert back to the bargaining unit of CUPE Local 2771.

For the Union:

For the Employer:

Lucy Cochrane
Shirley Howe
[Signature]
[Signature]

[Signature]
[Signature]
Learne Jorg
Cornie Ferguson

Date: Jan 20/11